

CASE STUDY

# NGAANYATJARRA COUNCIL

Bringing order to Injury Management with Solv



**Ngaanyatjarra**  
Council Group

## Solution

Solv Injury

## Industry

Councils

## Location

Perth, Alice Springs,  
and the Lands

“ I don't think there's  
anything quite like it for  
injury management. ”

- Jerry Barret  
Workplace Health and Safety Manager



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## Organisation Overview

Ngaanyatjarra Council spans Perth, Alice Springs, and Lands, providing essential services and programs while managing complex administrative and operational needs across some of Australia's most remote Aboriginal communities.

## Tackling 40 Years of Dispersed Data

When Jerry Barret, Workplace Health and Safety Manager at Ngaanyatjarra Council stepped into the organisation, he inherited four decades of scattered records, “40 years of anecdotal, random files... spreadsheets, emails and Word documents.”

There was no centralised view, no timeline of events, and no reliable way to understand what had really happened inside any historical claim. As he put it, it was “complete anarchy.”

Ngaanyatjarra Council needed a system that could bring order to the chaos; something capable of capturing every document, note, conversation, and every development in one place. He'd used Solv Injury previously and knew exactly what it could do.

“I bought it in all those years ago... and I bought it in again just over a year ago. We use it for our work-related, non-work-related and allied injuries - we keep them all in Solv.”



Jerry Barret  
Workplace Health and Safety Manager

# One place for every injury, claim and detail

Solv Injury quickly became the single source of truth for the Ngaanyatjarra Council team, particularly for complex or long-running cases that required deep investigation.

Using Solv transformed the way cases were managed. All historical documents were attached directly to each case, providing a complete record that was easy to navigate. The timeline view allowed the team to see what happened, when, and why, giving full context at a glance. Notes, conversations, and archived materials were no longer lost in inboxes, ensuring that every piece of information was accessible and actionable.

“The ability to track a timeline and easily transfer data into Solv relevant to a case makes it outstandingly easy - especially for complex claims that go legal.”

- Jerry Barret  
Workplace Health & Safety Manager

## Making injury management easier to follow and keep on track

Jerry explained, “I had absolutely zero viewing of documentation and process before. If old claims were popping up... I had no way to research them.”

Solv filled that gap instantly.

After implementation, every new injury whether work-related, non-work-related, or something that might become a claim had a home.

“Having the dashboard, being able to track work-related, non-work-related... to save everything in one portal and then click a button to make it into a principal claim - that’s invaluable.”

### A strong endorsement grounded in real-world use

Jerry’s final remarks say everything about Solv’s value in injury management:

“I’m very happy... as a product itself, I don’t think there’s anything quite like it for injury management.”



# CLEARER INSIGHTS, BETTER OUTCOMES, ONE SYSTEM FOR ALL INJURIES.

## About HSI Solv

Solv brings everything together in one centralised system, making every injury, claim, document, and step easy to track and manage. It turns complex, high-risk claims into a transparent and manageable process, while providing powerful dashboards and data outputs when set up and used effectively. Solv handles all types of injuries in a single platform, which remains rare in the market.

HSI Solv is partnered with HSI Donesafe and are a division of HSI, a global single-source partner for EHSQ, ESG, training, compliance and professional development solutions. Collectively, we support thousands of organisations across the globe, ranging from mid to enterprise private companies, listed companies, NFPs and councils. Nearly half of the top 100 ASX listed companies and many Fortune 500 companies rely on our software to keep their people safe and get them back to work.